Please find your order enclosed

Any materials that have been ordered from NASC that cannot currently be sent to you will be forwarded to you as soon as they become available. You do not need to take any further action to receive them.

All materials are sent to the address for your head of lab as you have specified at the time of ordering. Any charges incurred (see notice of charges attached) will be invoiced to the same person.

Disclaimer:
In order to reduce the need for Material Transfer Agreements and other paperwork, materials are sent to you in the understanding that:

- The service is treated as an academic collaboration without issues of indemnity.
- NASC and the donors of the seed do not imply any warranty whatsoever with regards to the material and its use, nor do they guarantee that (i) the materials or its use does not infringe on any rights or claims from third parties; or (ii) the materials’ suitability, novelty or safety for any purpose whatsoever.
- Any charges that we may make are substantially less than the real cost of storing, producing and distributing the choice of materials available to you and therefore the service is not-for-profit and not commercial and all costs passed to you are partial recovery of our production costs.
- You have read the available information at [http://arabidopsis.info](http://arabidopsis.info) regarding the nature of the materials that you have ordered including any special conditions, regulations and requirements for your local handling of the materials.

If you are unhappy about any of the conditions of this letter, then please return the unopened materials to us in their original packaging for a full refund (if applicable).

We strongly encourage you to characterise your materials shortly after receipt. Insertion lines can be genotyped by PCR and instructions are available on our website. Your confirmation / validation diagnostic results may be useful to other users so please send them to us if possible.

If you have any queries about the materials or you have any problems or questions about the materials, then please do contact curators@arabidopsis.info and we will do our best to help.

We always appreciate being referenced and acknowledged in papers and lectures and this helps us to realise that we are doing a good job – if you can suggest improvements, please do.

Sean May - Director, NASC